

Council to End Homelessness in Durham • December 21, 2017, 2017 10:00–11:30am
Location: Families Moving Forward, 300 N. Queen St, Durham, NC 27701

Attendance: *Chairman Sheldon Mitchell (Urban Ministries); Catherine Pleil (FMF); Melody Marshall (Durham Public Schools); Olive Joyner (Housing For New Hope); Charita McCollers-by phone (Lincoln Community Health Center-HCH); Lloyd Schmeidler (City of Durham); Randy Oberrathh (TFAHC); Tasha Melvin (Families Moving Forward); Kareem Morris (Volunteers of America); Darryl Brooks (UMD); Valerie Haywod (UMD); Carolyn Shuldt (OTM); Fred Stoppelkamp (UMD); Sandra Lassiter (Stick and Stay Prevention); Samantha Martin (Housing for New Hope); Angela Holmes (HSAC/UMD); Ann Tropiano (Families Moving Forward); Doneicia Johnson (Durham VA)*

The meeting of the Council to End Homeless in Durham was called to order with welcomes and introductions by Chairman Sheldon Mitchell. Minutes and highlights from last month's meeting were reviewed. A motion to approve was offered by Olive Joyner, seconded by Ann Tropiano and approved by the body.

Chairman Mitchell then opened the floor for Executive Leadership Nominations for the 2018 year. Sheldon shared his willingness to serve as Chair again for 2018 year and Ann Tropiano accepted the call for nominations for the position of secretary. Olive Joyner then nominated Carolyn Schuldt for the position of Vice Chair which was seconded by Catherine Pleil. Carolyn accepted the nomination. Catherine then posed the motion, seconded by Olive, to accept the slate of Sheldon Mitchell as Chair, Carolyn Schuldt as Vice Chair and Ann Tropiano as Secretary. The floor was closed and the body unanimously voted the nominees into office for the 2018 year. Sheldon then shared his appreciation for Catherine & Melody's service during the 2017 year. Sheldon also encouraged the body to share desires of how we can continue to work together during the upcoming year to effectively share information regarding services and resources that would be relevant for the CEHD body. Sheldon also highlighted the desire for members of CEHD to present on services that their agencies render.

The meeting then shifted with Catherine's question to Lloyd regarding some upcoming changes with the City to include Matt's resignation and the Department's commitment to the Focus Strategies changes. Lloyd shared that with the shift of staffing in the City, the City will not be able to be represented at all of the HSAC committee meetings. With this, a form will be developed to ensure that committee voices (to include members of the CEHD) are heard at the City level. Sheldon also highlighted that we continue to make the community aware regarding funding opportunities and collaborative work that may be available within the body.

Sheldon then invited the body to celebrate significant accomplishments during the 2017 year. Randy noted the efforts in the Coordinated Intake Process and the efforts made towards it. Ann noted the conversations with the Landlords (risk mitigation fund) and the partnership with Step Up with more families participating this year. Fred also noted accomplishments with StepUp regarding graduates at Urban Ministries. Sheldon noted Urban Ministries' changes at the Food Pantry to include more choices and longer hours. New storage racks and shopping carts were donated to make food pantry shopping more accessible and pleasurable for members of the community. Olive noted healthy turnover at Housing for New Hope including the hiring of new and well experienced staff members. Housing for New Hope also noted a successful HUD audit visit with no findings Olive also celebrated the hiring of a new marketing coordinator at HFNH that will help to continue to sustain the successes of the agency. Also noted, HFNH helped to support 61 families that were leased up this year. Catherine noted successes of two-generational approach at FMF and that significant lessons were learned and addressed within FMF. With this, a FT Children's Services Coordinator was hired with the expectations of hiring another Early Childhood Services. Melody

noted DPS successes to include newly awarded grants and partnerships that will help to support new academic initiatives as well as provide training and housing support to students and families served under the McKinney-Vento Homeless Education Program.

Urban Ministries celebrated the hiring of 3 fulltime case managers noting that the case managers work long hours to ensure that they are able to adequately serve our community. It was also noted that improved data collection has occurred and that improved training has helped with the understanding that case managers are impacting the overall homeless services system in Durham. Lloyd shared that at times he misses the direct services aspect but noted that he is grateful for the collaborative efforts of the city and providers. Lloyd noted that he is grateful for the commitment of the Department to implement the City's Affordable Housing Plan and noted a new re-commitment of Duke University to assist in Affordable Housing. Lloyd echoed a comment from yesterday's HSAC which highlighted Durham's supportive City Council and community to help end homelessness and increase efforts towards affordable housing in Durham. Lloyd also noted the successes in putting prioritization processes that are in place to shelter and housing.

Carolyn noted the success of Open Table with one-on-one needs that individually encourages individuals as "human beings". Reorganization and training of volunteers occurred during the 2017 year to include a formal structure for volunteer staff. A Free Store is available weekly that allows homeless neighbors to shop with dignity. Carolyn also noted that 150-180 homeless neighbors eat lunch with 20 churches that rotate to bring lunch that allows Open Table Ministries Staff provides natural conversation and check-in with neighbors. Randy also highlighted how *TFAHC* has learned so much and Carolyn and how her example has inspired them. Randy also celebrated that Freedom and Hope Center is now growing and partnering with Wake and Orange Counties.

Sheldon then asked Angela Holmes (HSAC Chair) to share. Angela graciously shared her personal story of homelessness and celebrated the successes of her 7 children and how she now serves as the Chair of the HSAC and Board of Directors of Urban Ministries. Angela expressed her appreciation for the Homeless Service Providers and their services to Durham and its community.

Sheldon then open the floor for announcements:

- Homeless Memorial Services Tonight at 6:00 at Durham Central Park Pavilion. A record number of Homeless Neighbors passed this year.
- Annual PIT Jan. 24, 2018—Need team leaders. Please contact Lloyd to volunteer. Training will occur January 22 and 23.
- Olive acknowledged the hard work and our appreciation of the Department of Community Development and that we acknowledge the good intent of the work of the individuals there.

A Group Activity was facilitated to celebrate the Holiday and kind wishes were offered to the Committee. The meeting was adjourned at 11:21 by Chairman Sheldon Mitchell at 11:23. The next meeting will be held on January 18 at 10:00.

Respectfully Submitted,
Melody Marshall, CEHD Secretary